



 Lynwood

10 Years Limited Warranty[®]



LYNWOOD LIMITED WARRANTY

Thank you for purchasing your new genuine Lynwood surfaces. All of our products come with 10 year limited warranty. Please take time to read how easy it is for you to care for your table top surface by maintenance recommendations.

If you have any questions, please feel free to reach us out at lynwoodco.com.au or sales@lynwoodco.com.au



Limited Warranty Details:

- 1. Lynwood Co. gives the following Warranty to you in respect of the slab, subject to the terms and conditions set out below.**
- 2. Subject to clause 3, Lynwood Co. warrants that the slab from defects arising from the manufacture of the slab for a period of 10 years from the date of installation of the product.**
- 3. What is not included in the warranty**
 - (i) The warranty does not apply if the material is not installed by a qualified stonemason.
 - (ii) The warranty covers any defects in the manufacture of the original slabs. The subsequent fabrication, application and workmanship is not covered under this warranty.
 - (iii) The Warranty does not cover any defect in, or damage to, the Product which results from it being used for flooring or in any outdoor application (including swimming pools) or any other application involving exposure of the Slab to ultraviolet radiation, chemicals, flames or excessive heat;
 - (iv) The Warranty does not cover any defect in, or damage to, the Product which results from not being cleaned in accordance with the Lynwood Co. Care and Maintenance Guide;
 - (v) Given that Lynwood Co. Slabs are manufactured from natural materials, each slab is unique and variations to shading, non-silica stone distribution and reflectivity do occur and are naturally occurring characteristics of the material. Consequently, (a) samples are indicative only and may vary from the final product; and (b) naturally occurring variations in appearance caused by artificial or natural lighting are not covered by the warranty; Changes in the appearance of the slab from reflected light is a natural part of the slabs.
 - (vi) Inspections of the surface of the slabs is to be in a normal viewing position with the slab being illuminated by "non-critical light". "Non-critical light" means the light that strikes the surface is diffused and is not glancing or parallel to that surface.
 - (vii) The Warranty does not cover any defect in, or damage to, the Product which results from mishandling or misuse;
 - (viii) The Warranty does not cover any defect in, or damage to, the Product which results from placing hot items including, but not limited to, hot pans, electric frying pans or oven trays directly on the Slab;
 - (ix) The Warranty does not cover any defect in, or damage to, the Product which results from the use of products which contain trichlorethane or methylene chloride (such as paint removers or stripper) or cleaning agents which have high Alkaline/pH levels.
 - (x) The warranty does not cover any irregularity in the slab that existed in the material prior to fabricating and installation and were present in the final installed product. This is a fabrication issue.
 - (xi) The warranty does not apply to non-silica surface variations within or on the surface of the slabs, these are inherent in the manufacturing process and are a characteristic of the material.
 - (xii) Cracks in the material are not a material fault; cracking is the result of externally induced mechanical stress on the material after installation. The most likely causes are settlement or movement, excessive weight being placed on the tops, such as standing or sitting on them. Heat, as explained in section (viii) May also result in a crack. Any crack emanating from a sink cut-out, cook top cut-out or "L" shaped cut-out is also not covered under this warranty, these are not caused by any fault in the material. Chipping is not a material fault, it is normally the direct result of an impact to the edge of the benchtop surface, as such it is not covered by warranty.
 - (xiii) The warranty is applicable to the original purchaser of the materials and is not transferable to subsequent owners.
 - (xiv) The warranty excludes material that has been moved from their original place of installation.
 - (xv) Fireplaces vary in design and construction and in the amount of heat output; Lynwood Co. does not warrant material that has been damaged when used in this type of installation.



4. Cleaning Requirements:

Please refer to the full Lynwood Co. Care & Maintenance recommendations.

5. Time for Claim under the Warranty:

You must file a claim under this warranty within twenty eight (28) days after the occurrence of an event which gives rise to a claim pursuant to the warranty, please email us at sales@lynwoodco.com.au

